



Cleaning



Aged Care Support Services



Home Care Services



Home Care Services



**Cherubs**  
in the **Home**

**Kindness**  
**Caring**  
**Compassion**



[www.CherubsintheHome.com.au](http://www.CherubsintheHome.com.au)

# Who we are....

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Cherubs in the Home started in Melbourne in 2005 as 'Home help for busy people'. Helping others has been at the heart of Cherubs in the Home since the beginning, and this focus has continued and strengthened since Karen Cosh became Managing Director and owner of the then, Melbourne based, Cherubs in the Home offices in 2018.

Expansion of the Cherubs in the Home brand continues.

At Cherubs in the Home, we believe that everyone deserves a safe, clean, and inspiring home environ that allows you to function at your best.

At Cherubs in the Home, we also understand that every home is as unique as the people that live in it.

So, your home cleaning and domestic assistance provided by Cherubs in the Home (your NDIS service provider) should, we believe, be tailored to suit you, and your individual needs as the NDIS, or DVA, or My Aged Care recipient.



Cherubs in the Home Managing Director Ms. Karen Cosh has been acknowledged for 2 years in a row as the premium services provider in Australia and has also been awarded as the Global Winner as the world's very best care services provider.



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# My Aged Care Support Services

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## Who is eligible for My Aged Care?

My Aged Care support services may be generally available for people over 65 years of age (or Indigenous Australians aged 50+) who need extra support to continue living as well as they can.

You might be eligible if you meet certain criteria, including:

- \* Having experienced a recent fall, reduced mobility or changes in your memory capacity
- \* Being diagnosed with a medical condition
- \* Having changes in your existing care arrangements.

Depending on your eligibility, the Australian federal government may fund your needs partially or entirely.

Home Care Packages are a government funded program through which older Australians can access care services to help them live independently at home, especially for those with more complex care needs.

There are four levels of Home Care Packages, and an individual is assessed for their eligibility for the appropriate level, based on their needs and capabilities. If and when you are approved, funds are generally administered by a Home Care Package provider, who pays for the services you would receive.

The first step to applying for a Home Care Package is to determine if you are eligible.

To be approved for a Home Care Package, you would first complete an aged care assessment, conducted by an Aged Care Assessment Team (ACAT) representative, who will discuss your current care needs and supports.



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Cherubs in the Home offers a number of services that in most cases are funded as a part of your approved My Aged Care Support Package, and or, DVA Package.

These services include, but are not limited to:

- Cleaning your home
- Taking you Grocery Shopping
- Social Engagement / Activities
- Attending Medical Appointments
- Meal Preparation
- Washing and Ironing
- Transport Services

There are more services that can be offered, and may be available to you in your area, please talk to us with regard to exactly and specifically what you may require.

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# Cleaning Your Home..

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At Cherubs in the Home, we understand the challenges of attempting to maintain household jobs while maintaining your independence, which is why we are dedicated to a high standard of dependable service to those who require assistance around the home. People with a disability in many instances understandably feel less confident and live life with a small amount of guilt at inconveniencing others. Life is not easy, especially when the person on an Aged Care Package, or an NDIS plan and doesn't have any help by their side for the daily household chores. This is where Cherubs in the Home steps in and relieves some of the burdens.

At Cherubs in the Home, we have a team of skilled cleaners and care services support workers, who have gained invaluable experience providing reliable services to our valued clients. Approved by NDIS, and as a registered NDIS Services Provider, our cleaning services are focussed on removing dirt and grime, and leaving you with a spotlessly clean home environment. While you rest and take care of your health, we make sure that the home is immaculately cleaned. We all know how much a clean and tidy living environment can impact our wellbeing. It helps us feel better, happier, more in control of our lives. There is no reason anyone should have obstacles in their way to having a freshly cleaned home. Cherubs is here to help.



We work with you and your Aged Care, DVA or NDIS plan manager or support coordinator to provide the cleaning service you require. In line with your plan requirements, we will present a clear Service Agreement and work out a schedule of services for you or your plan manager to review.



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# Additional Care Support Services

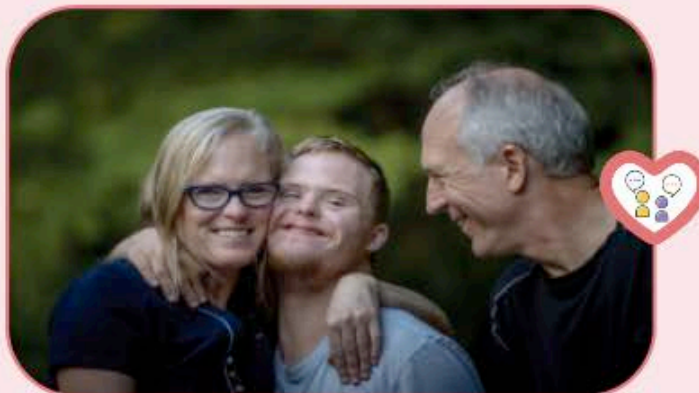
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Clients needs may change over time, and our friendly office support team will happily update our services as needed. We are only a quick call or message away please feel free to get in touch.

We will provide:

- \* A regular schedule for a weekly or fortnightly cleaning service.
- \* A clear and precise Job Specification – Our clients are encouraged to work with us to tailor a service and job specification.
- \* A cancellation of a scheduled cleaning service – for example – due to a doctor's appointment – that can possibly be rescheduled for a different date is possible with advance notice.
- \* Security and Peace of Mind – our employees must be verified with an NDIS worker screening check, so you can be assured you can trust your cleaner without question.
- \* Insurance – All Cherubs in the Home cleaners are covered with Public Liability Insurance.



Having a clean and safe home is an important part of happy, healthy living. But as we all know, this involves daily tasks such as cleaning, laundry, preparing meals, and washing the dishes. If you have a disability, or simply want to remain independent in your own home we can help.

Cherubs in the Home experienced cleaners may also support you with daily chores and household tasks, so your home is a safe and pleasant place to be. We'll be by your side offering encouragement and assistance, so you can live as independently as possible.

Our experienced and qualified cleaners can assist you with:

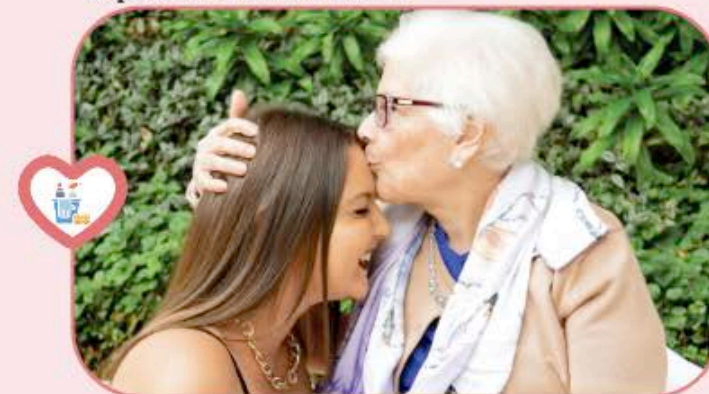
- \* Cleaning jobs around your home
- \* Washing the dishes
- \* Laundry
- \* Changing your bed linen
- \* Vacuuming and mopping floors
- \* Bathroom and kitchen cleaning
- \* Household Garbage disposal
- \* Ironing
- \* Meal Preparation
- \* Cleaning Your Oven
- \* Cleaning Windows
- \* Clearing Gutters
- \* Companionship



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# Home Care Support Services...

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At Cherubs in the Home, we can also offer help and provide assistance with daily living and life skills.

Cherubs in the Home helps people with disabilities develop Daily Living and Life Skills for everyday life.

As a registered and certified NDIS provider, we'll help you to build your independence, so you can get what you want out of life.

Our experienced team will help give you support you need to learn a wide range of important daily life activities. We make learning everyday life skills a fun and engaging experience for everyone involved. You'll gain confidence for life, as you work towards your own personal development.

Cherubs in the Home "Home Care Support Services" may include:

- Using public transport and planning a trip,
- Looking after your home and keeping it clean,
- Preparing a tasty and healthy meal
- Doing your laundry,
- Companionship
- Doing the grocery shopping and budgeting for what you need,
- Help with following a routine for daily tasks,
- Planning and organising skills.

We provide personal support, helping you grow and develop according to your goals, as approved by NDIS.



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As registered NDIS providers, at Cherubs in the Home, our people will help support you with domestic chores according to your individual needs – whether that means providing supervision as you complete tasks independently, teaching you how to do certain things, providing physical assistance when required, or helping you gain the practice you need to do a task well

Our supportive and friendly team will get to know you and empower you to take care of your home, giving you a sense of achievement as you enjoy a healthy, happy, and dignified life. Our goal is to help you develop more independence in everyday life, so they can live in the community and enjoy quality of life.



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Home Care Support Services - Cleaning - DVA and My Aged Care Package Support - More

NDIS Registered Service Provider 405004 1571 ABN 91626 199 915

# Serving Melbourne

1300 99 NDIS - 1300 99 6347  
0488 585 348

info@CherubsInTheHome.com.au



Head Office - Postal Address - P.O. Box 829 New Farm Brisbane Queensland 4005



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